

**Ms. Nancy Williams, MA, RVT, ACAAB**

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Ms. Nancy Williams obtained her Master's degree in experimental psychology from Towson University in Maryland in 2003. At her pet behavior consulting business – [www.DogsWithIssues.com](http://www.DogsWithIssues.com), near Manchester, Maryland, Ms. Williams specializes in training dogs with behavior problems, maintaining several as her "working partners" at her facility. She has been training dogs for 30 years, including basic puppy training, obedience, and agility. She is also a registered veterinary technician, and an AKC (emeritus) and UKC judge.

**Suzanne Hetts, Ph.D., CAAB**

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Dr. Suzanne Hetts has a doctoral degree in zoology from Colorado State University. Dr. Hetts co-owns (with Dr. Dan Estep), Animal Behavior Associates, Inc, in Littleton, Colorado. Suzanne is an award winning author and speaker, having lectured on four continents about pet behavior. She founded the behavior department at the Denver Dumb Friends League, is a columnist for *Dog Watch*, an AKC obedience judge emeritus, consults with several major pet industry corporations, and has helped thousands of pet owners improve their pets' behavior and their relationships with them.

Both Ms. Williams and Dr. Hetts are certified by the Animal Behavior Society as Associate and Applied Animal Behaviorists, respectively. They have served as committee members for many dog-related organizations, and are experienced assisting rescue groups and shelters in evaluating dogs for placement.